

THE SATISFACTION GUARANTEE

For ACUVUE® ADVANCE™ Brand Contact Lenses with HYDRACLEAR™

If, for any reason, you are not 100% satisfied with ACUVUE® ADVANCE™ Brand Contact Lenses, return them within 90 days and get your money back.*

See back for details.



* Other terms and conditions apply. Ask for a refund certificate and details, or visit www.acuvue.com

THE SATISFACTION GUARANTEE



Your Name _____

Your Address _____

(P.O. box not accepted)

City _____ State _____ Zip _____

Age _____ Sex M F

(All fields above are required)

I agree that Johnson & Johnson Vision Care, Inc., may contact me by email to provide messages or other information that may be of interest to me.

Email address _____

Is this the first time you have purchased ACUVUE® Brand Contact Lenses?

Yes No

What brand of contact lenses, if any, were you wearing before you purchased ACUVUE® ADVANCE™ Brand Contact Lenses? _____

Why are you returning your ACUVUE®ADVANCE™ Brand Contact Lenses?

I prefer: (Check all that apply)

- The comfort of other contact lenses/glasses
- The vision from other contact lenses/glasses
- The cost of other contact lenses/glasses
- The ease of use of other contact lenses/glasses
- Not wearing any contact lenses

Please complete all 5 steps within 90 days to receive your reimbursement check:

1. Complete an original reimbursement certificate and include up to 2 opened product boxes of ACUVUE® ADVANCE™ Brand Contact Lenses AND unopened contact lens blister packs (at least 2 lenses per box is required).
2. Attach copies of receipts for product purchase.
3. Unopened boxes of product must be returned to the original place of purchase.
4. Mail to: ACUVUE® ADVANCE™ Satisfaction Guarantee
P.O. Box 460575, El Paso, TX 88546-0575. (Please allow 4-6 weeks for delivery of your refund check.)
5. Keep a copy of your paperwork for your records. See Terms and Conditions.

Terms and Conditions:

Offer valid for U.S. residents only. Offer not valid where prohibited by law. Claim must be received within 90 days of product purchase date. **Last valid date of purchase: 12/31/04.** Limit one reimbursement claim per person. Maximum value of reimbursement equals U.S. \$60.00 for opened boxes. **Not valid with the \$30 annual supply rebate, or any other rebate offer.** Photocopy of certificate not valid. Allow 4-6 weeks for delivery. No P.O. boxes, only street or rural addresses are acceptable. Fraudulent submission could result in federal prosecution under the U.S. Mail Fraud Statutes (18 U.S. Code, Section 1341 and 1342). Not responsible for lost, late, or undelivered responses. **Notice to Consumers: If you or your doctor filed a claim for reimbursement from a third party payer (e.g., insurance company, employer group, etc.) for the purchase of this product, you may need to notify your payer about this refund.**

For questions about the Satisfaction Guarantee, please call 1-888-565-8474.

Should you have any comments about the quality of ACUVUE® ADVANCE™ Brand Contact Lenses, please contact Customer Relations toll free at 1-800-843-2020

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